

Statement in Regard to the Recent Vigil Activations and More

Dear customers,

Hereby we would like to comment the cutter activations we unfortunately experienced in the last year. By this opportunity we will also present our resolutions to some concerns regarding Vigil's status in the AAD industry.

Today we can state that those activations are most probably due to the influence of a **temperature increase on one of the components of the main electronic control board**, which results in a variation of an internal resistance. In responding to these changes, Vigil is programmed to put itself, thanks to its self-test, in "security mode" and indicate a "CTRL ERR 2" (Control Error 2) on screen.

During the start-up test sequence, the Vigil electronic verifies and compares several parameters especially the temperature and the pressure which if they are out of the allowed specified range will immediately stop the switch-on procedure. In those exceptional cases, we stated that due to those temperature changes, an internal value went over the allowed temperature range. The analyze shows that in these exceptional cases of activations, the vigil didn't switch off after the switch-on procedure. It took the over-range temperature variation as an accepted value and registered it, which could have an influence on the registered pressure parameters, thus created conditions in which those Vigils could activate.

Vigil Status:

Vigil is a sophisticated electronic device for which we use the best available professional components on the market. It was designed and manufactured to be as faultless as possible. Nevertheless, like all electronic products, having the advantages of the actual micro electronic, this complex and compact electronic device does not exclude a possible risk of malfunction. Of course, our electronic Team permanently adapts the Vigils to eliminate all eventual problems.

The registered graph of each reported suspected activation is requested for full analyze. Once the reason is established, the result is immediately communicated to the user and the relative parties. At the same time, our engineers work on how to improve the product in the future.

As a company 36 years in electronics business, we take quality as our first aim. Close and transparent communication with our customers is the essence of our service. We welcome any comment and even criticism on Vigil that will stimulate us to improve our product.

At the same time we would like also to draw your attention that there are some intentional comments in various forums trying to spread rumors or make speculations as facts in order to destroy Vigil image in the mind of skydivers. It is difficult to accept this statement if comparing the reaction to a Vigil incident and the reaction to an incident of other AAD's.

We can assure you that our determination to make Vigil the best AAD on the market will stay as our priority.

The aim of Vigil is to provide to skydivers an AAD with revolutionary technology, to win customers trust by improved technology and fair competition.

We strongly believe that it is the skydivers community who will have the end and most benefit by supporting this way of doing business.

Today over 5000 Vigils are in service in more than 40 countries with the support of our 140 distributors which we all thank for their appreciated efforts and support.

We will keep our straight and open communication with our customers, which is being appreciated by most skydivers who wish to have more and better choice in AAD market.

We will of course continue to improve our product range by implementing the benefit of our 6 years design experience in AAD's as well as our more than 3 years field experience.

For your information, from 1 August 2006 all Vigil cutters are supplied in full inox design and without plastic rings.

A new Vigil with more features and less inconveniences (for example, possible activation in closed driving vehicle) is already undergoing testing and will be available around the end of the year.

As mentioned in every statement, we stay at the full service to our trustful customers and please feel free to contact us directly for any question you could have regarding Vigil.

Blue skies,

Vigil Team