nv/sa
Advanced Aerospace Designs

PRODUCT ADVISORY

Issue Date : **30 JANUARY 2017**

Bulletin Number : **ADV-01-2017**

Subject : **BATTERY REPLACEMENT**

Identification :

All sport VIGIL I & VIGIL II AAD's

Background:

Due to new IATA restrictions regarding the transportation/shipping of metal lithium batteries, we are no longer able to ship replacement batteries for the Vigil AAD, consequently forcing us to change the battery replacement procedures accordingly.

Effectively immediately, the battery is no longer field replaceable and must be returned to either AAD or Vigil America when a battery replacement is necessary.

A battery replacement is mandatory when:

- «Bat Low» or «Bat Rpl» message appears on the controller screen, or,
- When the Vigil has reached 10 years + maximum 3 months.

All Vigil batteries (Vigil I, II & 2+) must be replaced after 10 years + maximum 3 months from the date of manufacturing of your Vigil.

Remark: the battery date of manufacture (DOM) could be up to 12 months earlier than your Vigil DOM. This extra year tolerance has been considered when your Vigil was manufactured.

Updated Battery Replacement Procedures Effective Immediately:

Please see page 2,

AAD nv/sa. Advanced Aerospace Designs - *Belgium* - *Formerly: Bristol Babcock Benelux nv/sa*
193, Bld. A. Reyers • B-1030 Brussels • T: +32 (0)2 732 65 52 • F: +32 (0)2 736 06 27 • info@vigil.aero • www.vigil.aero
V.A.T.: BE 0428.488.590 • R.C.B.: 477955 • Bank: Fortis 210-0624852-30 • Swift: GE BA BE BB 36A • IBAN Code: BE15 2100 6248 5230

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For VIGIL I owners:

Vigil I owners in need of a battery replacement should contact either A.A.D. nv/sa (Belgium) or Vigil America (Florida) to request and obtain an RMA number.

Unfortunately, the encapsulated battery for the Vigil I is no longer available and therefore can no longer be replaced. We are offering two options for current Vigil I owners who need a battery replacement:

Option 1: In exchange for the Vigil I, a new Vigil with a maximum 20 year life expectancy at 300,00€ excluding VAT and shipping (or current exchange rate in US$).

Option 2: In exchange for the Vigil I, a replacement Vigil with the latest firmware and an expiration date comparable to the expiration date of your current Vigil. This engraved Vigil will be offered at the current cost of a Vigil battery plus shipping.

For Vigil II owners:

Vigil II owners who need a battery replacement should contact either A.A.D. nv/sa (Belgium) or Vigil America (Florida) to request and obtain an RMA number.

Battery replacements for the Vigil II will be performed at the current price of the Vigil II battery, plus shipping.

In addition, all Vigil II units returned for a battery replacement will receive a firmware update and full inspection at no additional charge.

We sincerely apologize for the inconvenience this updated procedure will cause and for both cases you need to contact either AAD Belgium via service@vigil.aero or Vigil America via service@vigilamerica.com .

Vigil AAD control units and Vigil AAD cutters will continue to be field replaceable.

Regards,

Vigil Team